FLYINGVOICE

Cisco Broadworks Docking

Configuration manual

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Ⅰ Foreword

1.Introduction of Cisco BroadWorks

Cisco BroadWorks, as the world's leading cloud business communication platform, not only provides excellent security and reliability, but also guarantees up to 99.999% availability and full redundancy. It has full Cisco Broadworks capabilities and supports more than 26 million enterprise users worldwide, ranging from small and micro businesses to multinational corporations. Based on its open architecture, all series of Fision phones support the automatic deployment service of Cisco Broadworks as SIP server, which eliminates the tedious manual deployment process for users and brings more convenience to users.

2. Announcements

This article aims to provide SIP account registration operation guidance for users who use Cisco Broadworks as SIP server and FLYINGVOICE IP phone as terminal.

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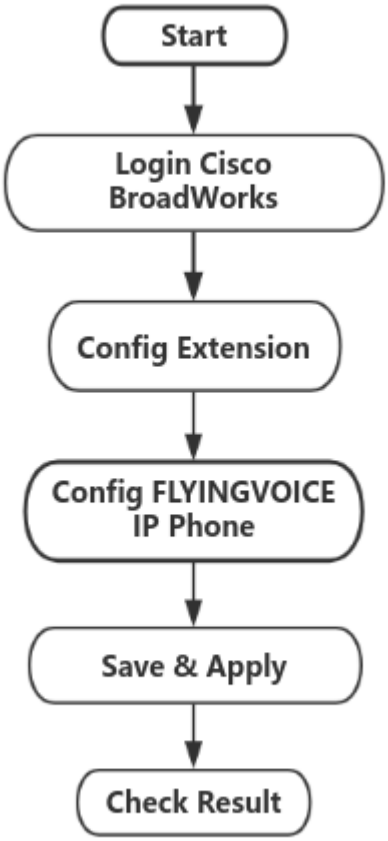
Ⅱ Configuration Flow



Ⅲ Configuration Operation

1. Login the Cisco BroadWroks management web

Steps:

Browser to enter the address of Cisco BroadWorks --》Input User ID and password, click on the login.

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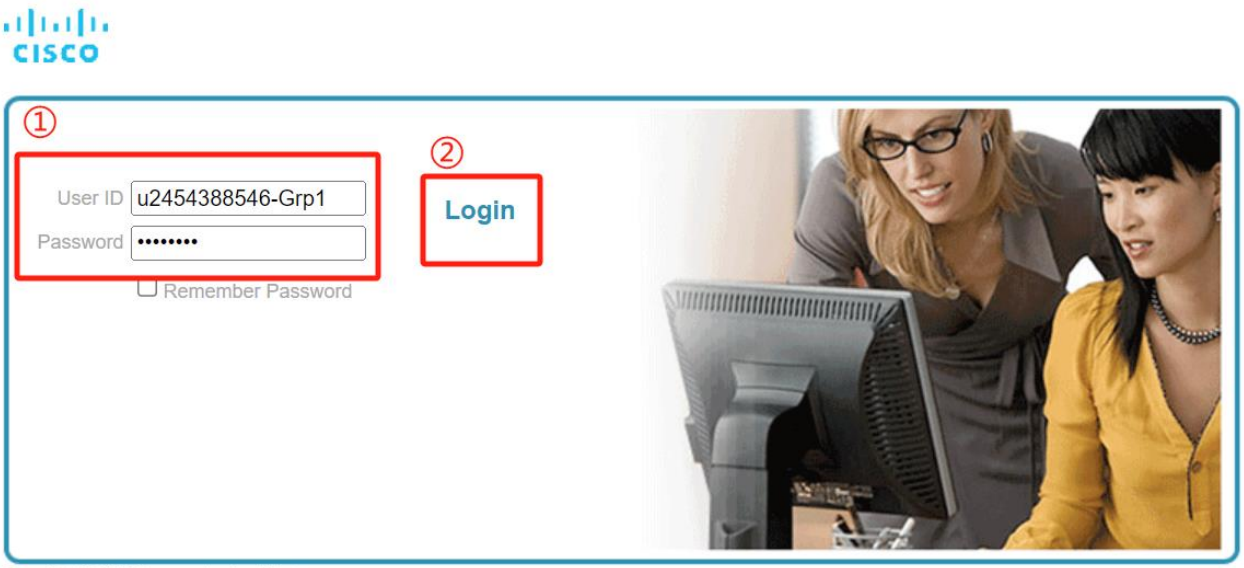

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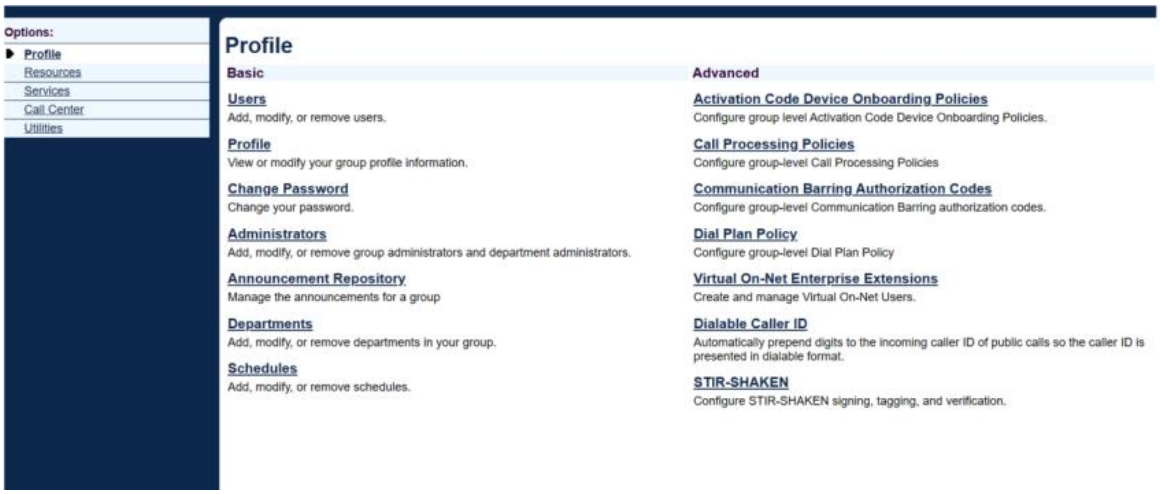

2. Add an extension

Broaworks has a fixed extension allocation mechanism. Each user can only be assigned one extension number, so you can only assign extensions to existing users. If you need to add an additional extension, you need to add a new user.

Attention:
For the address, user name and password of Cisco BroadWorks, please contact the administrator to obtain it. One extension number will correspond to one user.

2.1 Add a new user

Cisco Broaworks has a fixed extension allocation mechanism. Each user can only be assigned one extension

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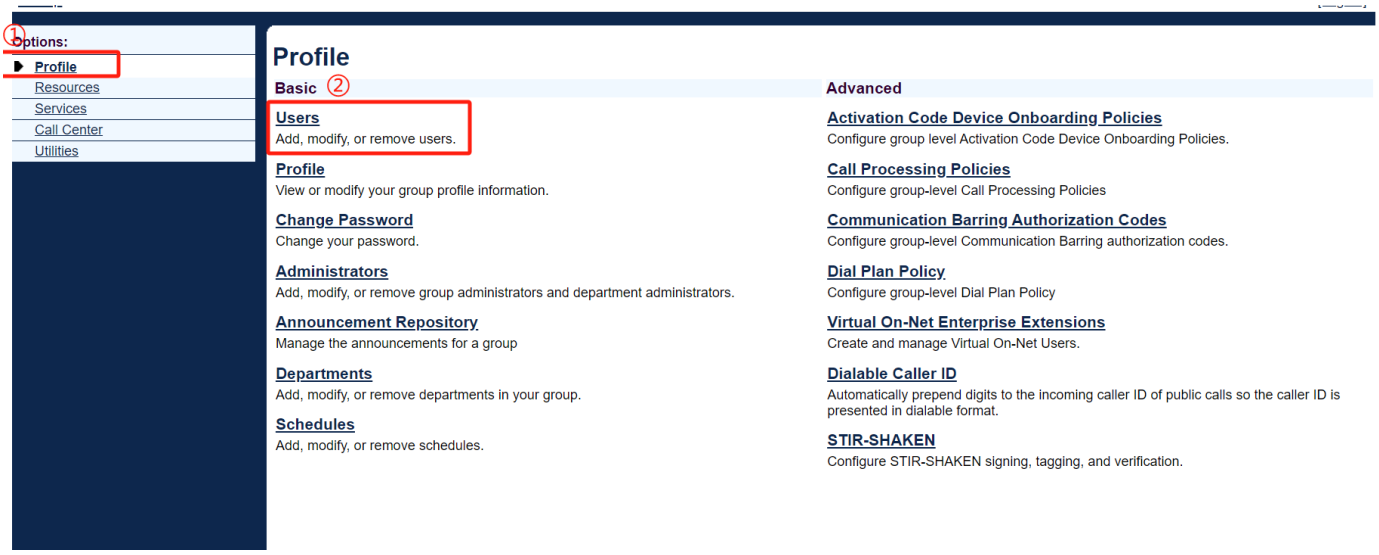
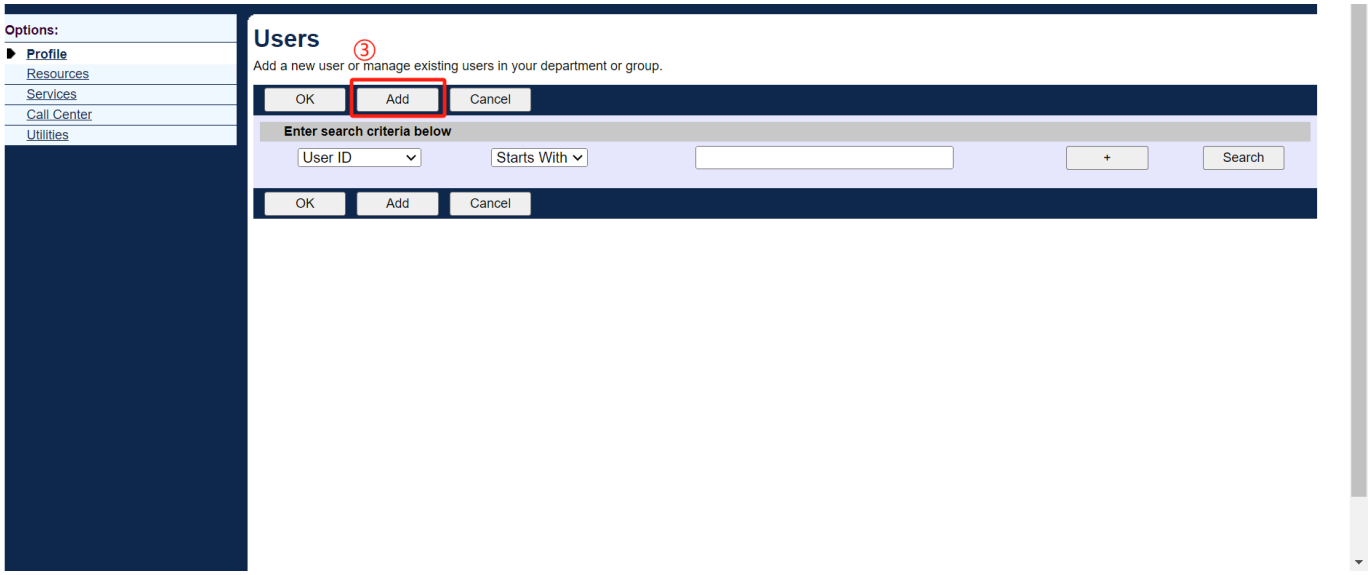
number, so you can only assign extensions to existing users. If you need to add an additional extension, you need to contact your administrator to add a new user. This article will demonstrate the operation of adding a new user (extension number) under the authority of administrator.Steps:

Profile--》Users--》Add--》Fill in the user information and save the application (the informations with * are required, and the rest is optional)





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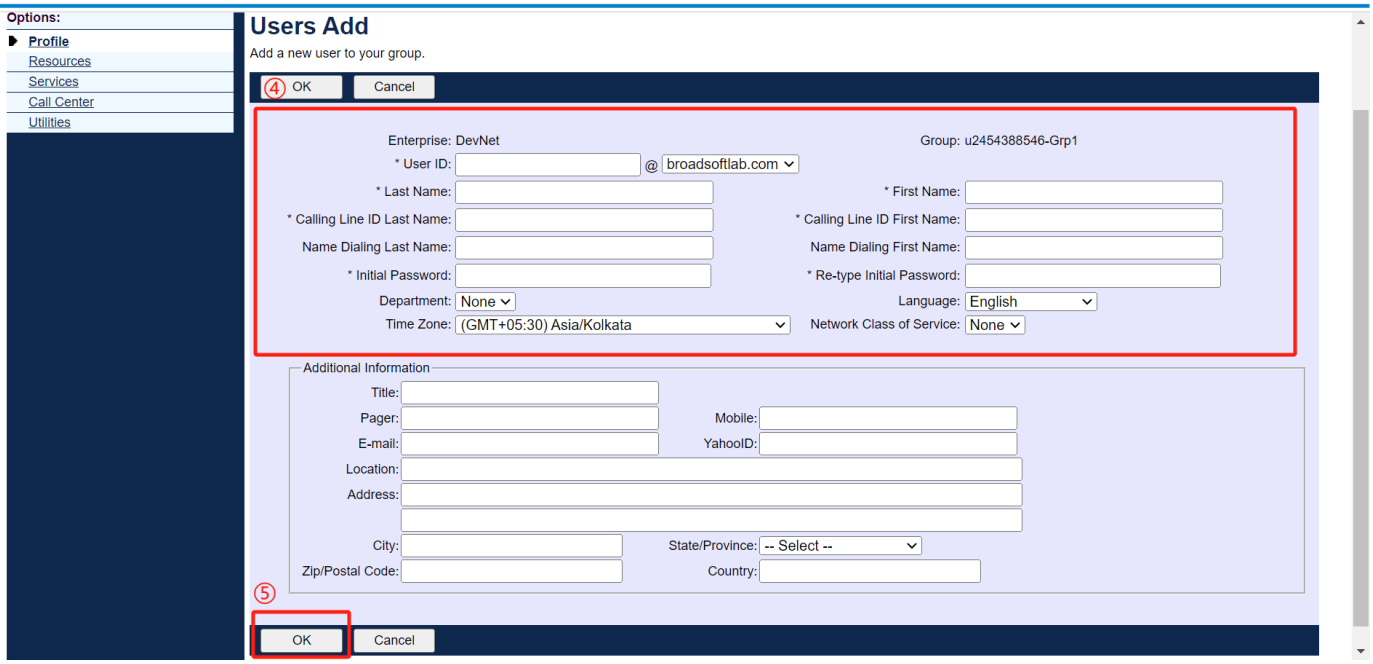

Table1 Parameters Description

Parameters	Description
User ID	User ID, which is customizable and used as the username to log into Cisco BroadWroks.
Last Name	Enter the user's Last name;
First Name	Enter the user's First name;
Calling Line ID Last Name	The Last name will be displayed on the caller interface when dialing. This parameter follows Last Name by default;
Calling Line ID First Name	When dialing the First name of the caller interface, this parameter follows the First Name by default;
Initial Password	Set the user's initial password.
Re-type Initial Password	Reenter the user's initial password to confirm.

2.2 Assign an extension number

To assign an extension to a new user, you need to manually assign an extension to a newly added user, or you can follow this step to change the extension configuration of an existing user.

Steps:

Filter Users according to specific conditions (if you do not add conditions, directly click Search to display all users by default) -- 》Click Edit to config the extension for users --》enter the extension configuration interface, fill in the parameters,see Table 2 for parameters description -- 》Apply --》 Successful configuration, return to the Users interface to view the extension.

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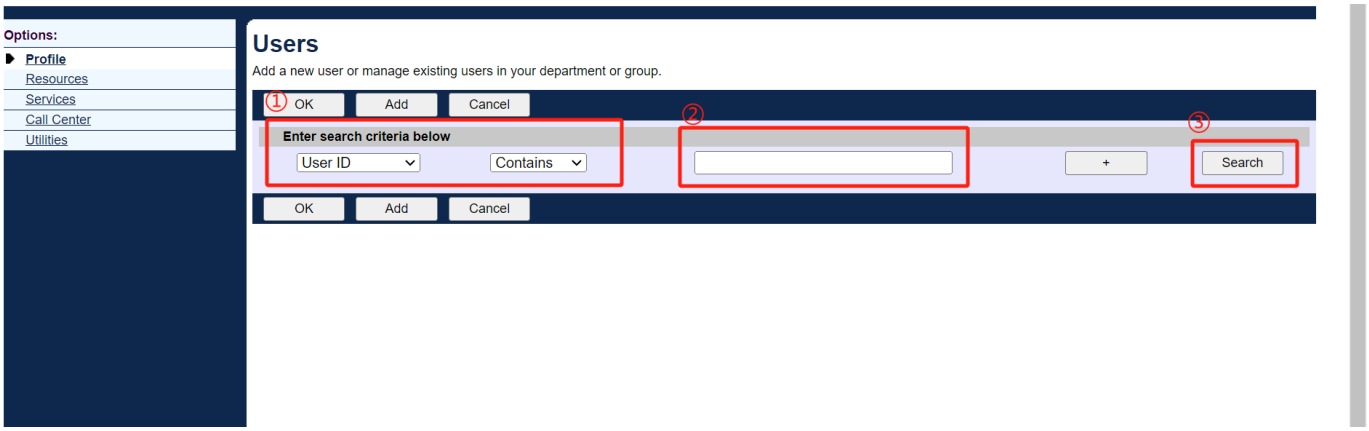

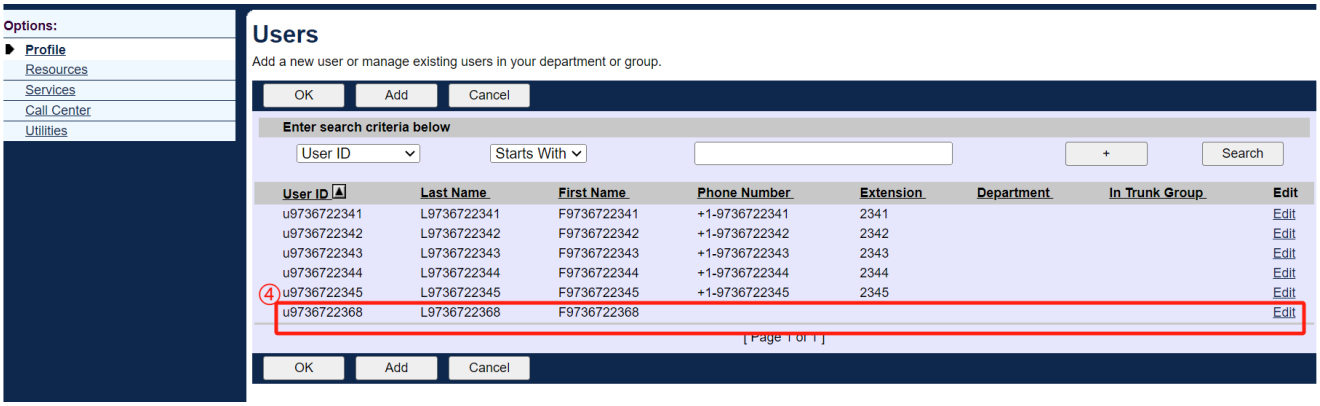

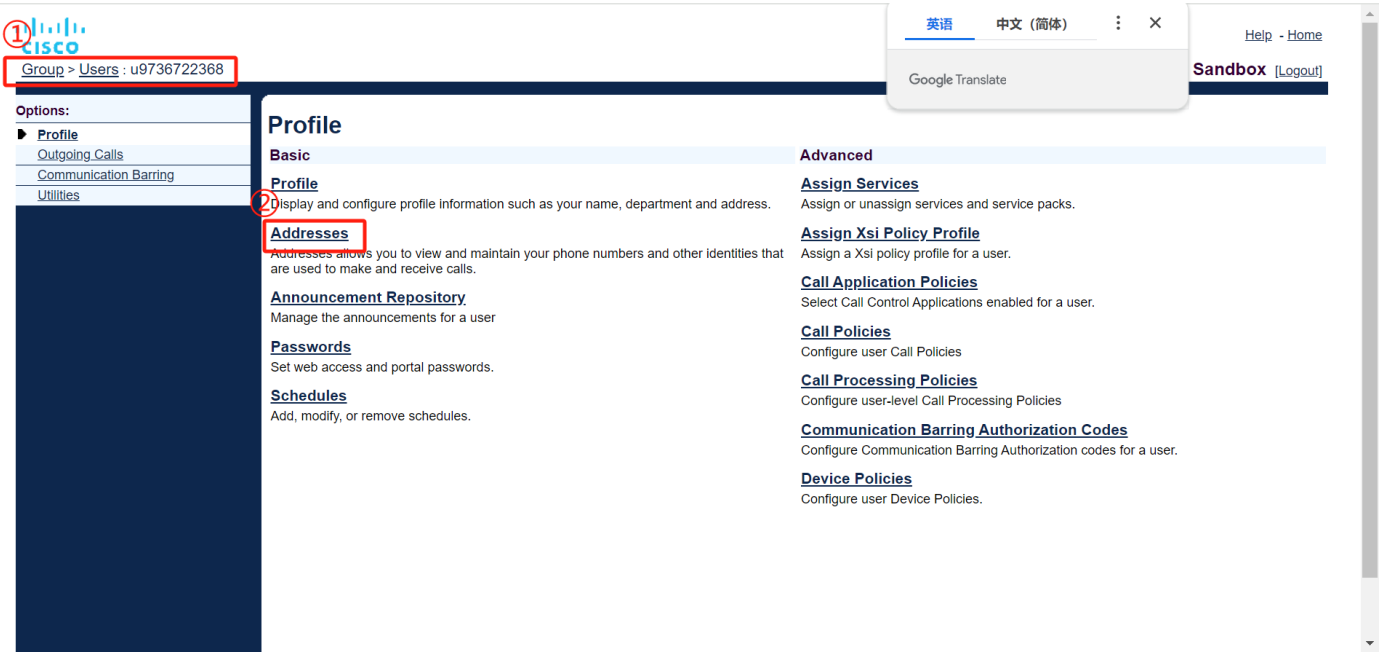

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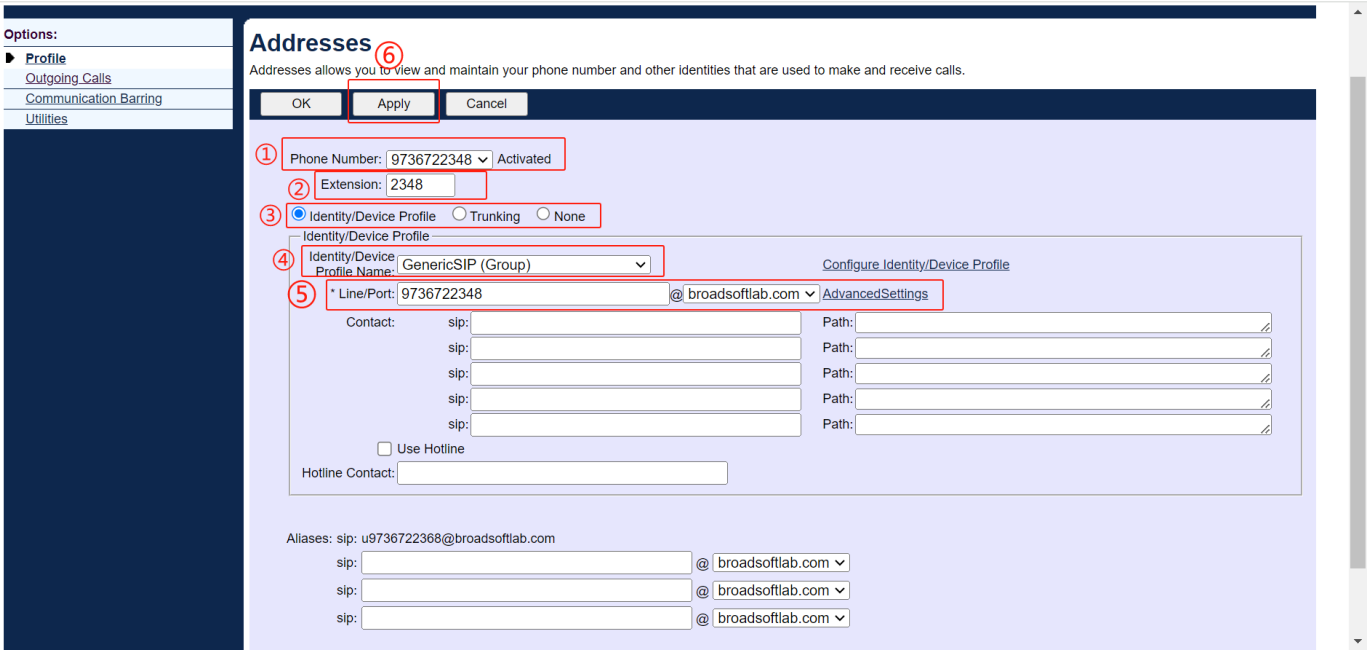

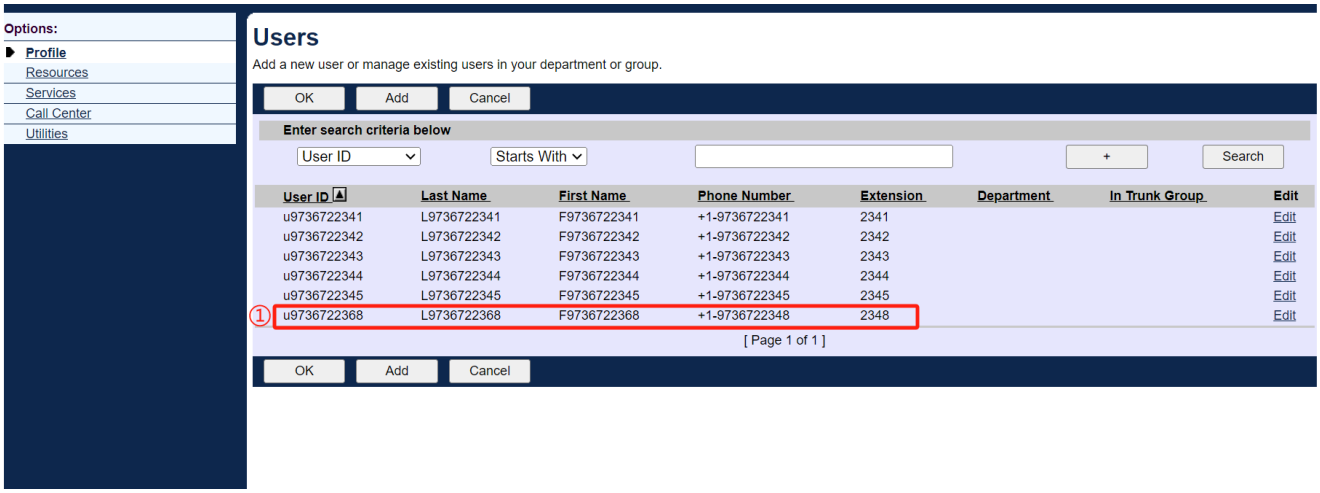

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Table2 Parameters Description

Parameters		Description
Phone Number		The phone number assigned to this user, which is immutable and can only be selected from an existing number.
Extension		The extension number assigned to this user, which defaults to the last four digits of the phone number and can be customized.
Identity/Device Profile; Trunking; None;		Choose the authentication method, if you choose to use Identity/Device Profile, you can choose the new template or use the generic SIP template; If Trunking is selected, the number will be added to the relay group. If NONE is selected, no authentication method is set.
Identity/Device Profile	Identity/Device Profile Name	Select a profile name;
	Line/Port	Select a phone line, usually in the form of phone number @domain.com;
Aliases		Alias control, enter up to three SIP addresses using this number, all of which will eventually be redirected to this number;

3.Config FIYINGVOICE IP Phones

3.1 Fill in the parameters in the web of IP Phone

Fill in the extension information on the IP phones and register.

Attention:

The password entry in the user information is determined by the Identity/Device Profile of the Cisco BroadWroks.

Steps:

Login the web page of the phone -- 》Enter configuration information -- 》Save and apply -- 》Register successfully.

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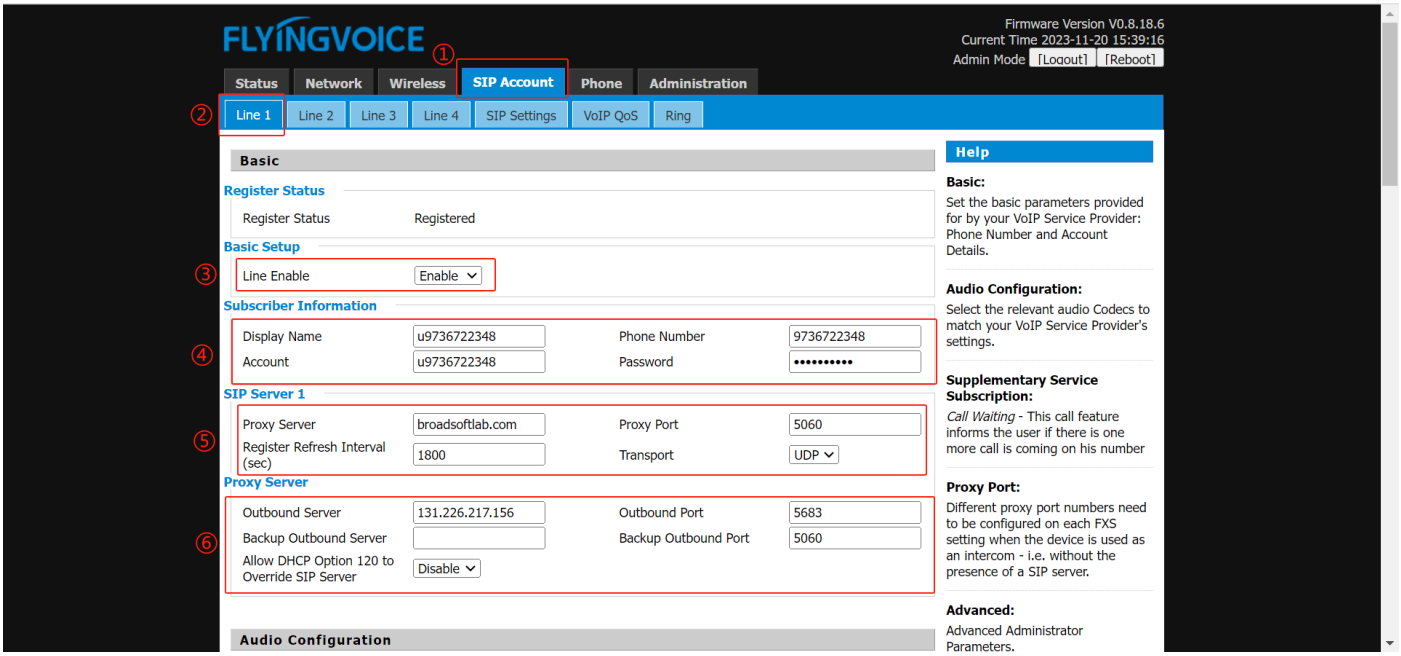
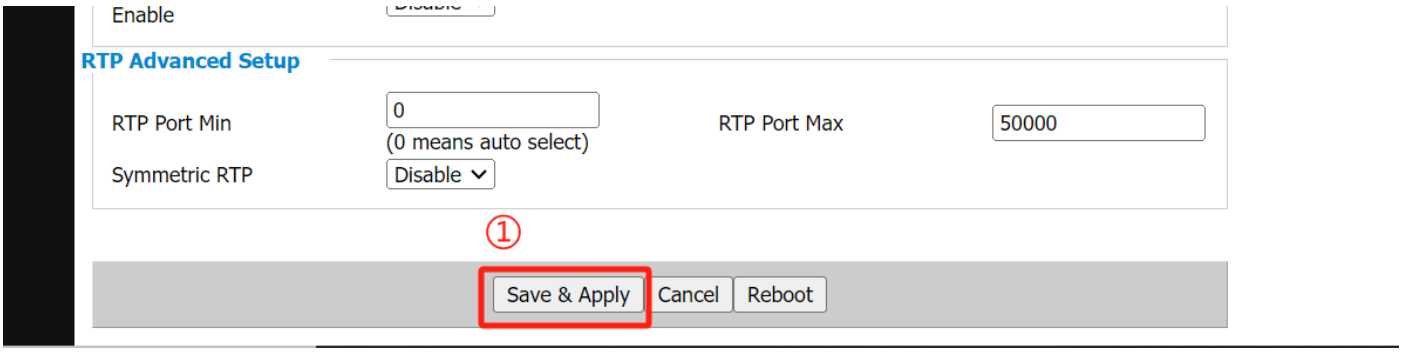


Table 3 Parameters Description

Parameters	Description
Display Name	Customizable display name;
Account	Corresponds to the Broadworks User ID;
Password	Corresponding to the password set in Broadworks' Identity/Device Profile;
Phone Number	Corresponds to the Phone Number of Broadworks;
Proxy Server	The domain where the Broadworks Cisco BroadWroks resides.
Proxy Port	Default is 5060;
Outbound Server	IP address of the IP Cisco BroadWroks.
Outbound Port	Corresponds to the port set in Broadworks' Identity/Device Profile.

3.2 Save & Apply

Steps:Click Save & Apply.



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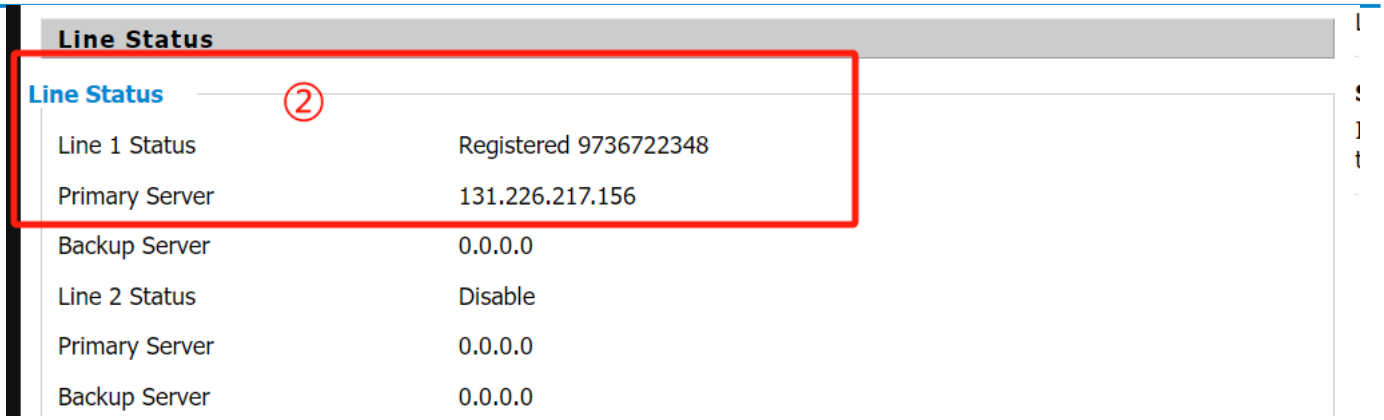
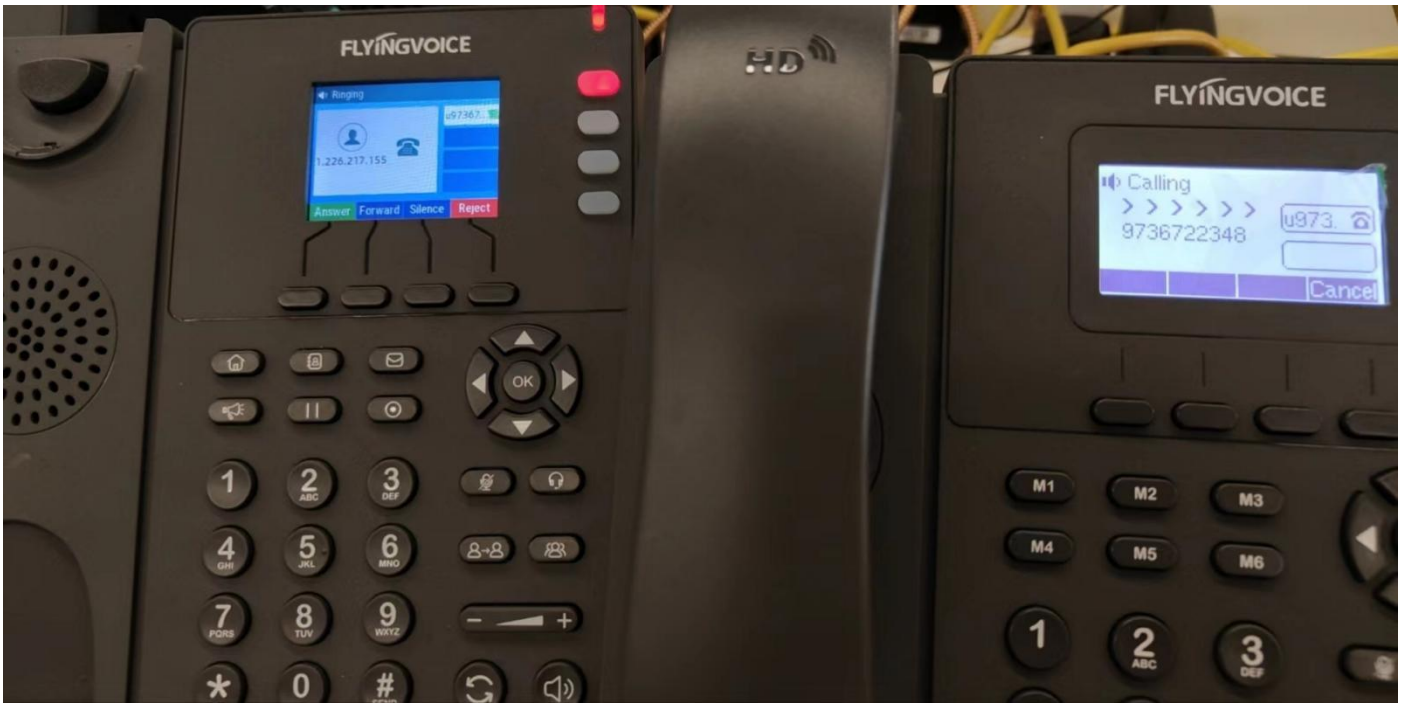


Ⅳ Check Result

Phone number 9736722341 Call phone number 9736722348 for testing.



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